

Finding Data in the CHR

THE RESULTS TAB



The Queen's Health System Facilities: The Queen's Medical Center, The Queen's Medical Center – West, North Hawaii Community Hospital, Molokai General Hospital

Data Available: Laboratory results, Pathology results, Radiology reports, Transcribed reports



Castle Medical Center

Data Available: Laboratory results, Pathology results, Radiology reports, Transcribed reports



Hawaii Pacific Health Laboratories: Kapiolani Medical Center for Women & Children, Pali Momi Medical Center, Straub Clinic & Hospital, Wilcox Medical Center

Data Available: Laboratory results, Pathology results



HHSC East Hawaii Facilities: Hilo Benioff Medical Center, Honokaa Hospital, Kau Hospital

Data Available: Radiology reports, Transcribed reports



HHSC West Hawaii Facilities: Kona Community Hospital, Kohala Hospital

Data Available: Laboratory results, Pathology results, Radiology reports, Transcribed reports



HHSC Kauai Facilities: Kauai Veteran's Memorial Hospital, Samuel Mahelona Memorial Hospital

Data Available: Laboratory results, Radiology reports



Maui Health Systems*: Maui Memorial Medical Center, Kula Hospital, Lanai Community Hospital, Maui Outpatient Clinic

Data Available: Laboratory results



The Cancer Center of Hawaii:

Data Available: Transcribed Reports



Radiology Facilities: Hawaii Diagnostic Radiology Services

Data Available: Radiology Reports



Laboratory Facilities: Clinical Laboratories of Hawaii & PPPL, Diagnostic Laboratory Services & HPL

Data Available: Laboratory results, Pathology results

Finding Data in the CHR

THE DOCUMENTS TAB

Start Here:

Showing All Records

*You must FIRST click this blue button to query and retrieve the records in this section that contain an **



Hawaii Pacific Health*: Kapiolani Medical Center for Women & Children, Pali Momi Medical Center, Straub Clinic & Hospital, Wilcox Medical Center

Data Available: Transcribed reports e.g. Clinical Documents and Encounter Information (CCDs)



Department of Defense and Veteran's Administration*:

Department of Defense facilities across the US, including Tripler AMC, Veteran's Administration of the Pacific included

Data Available: Transcribed reports e.g. Clinical Documents and Encounter Information (CCDs)



Kaiser Health Systems*: Kaiser Moanalua, Various Facilities across Hawaii and CA

Data Available: Transcribed reports e.g. Clinical Documents and Encounter Information (CCDs)



Maui Health Systems*: Maui Memorial Medical Center, Kula Hospital, Lanai Community Hospital, Maui Outpatient Clinic

Data Available: Transcribed reports e.g. Clinical Documents and Encounter Information (CCDs)



HHSC Kauai Facilities: Kauai Veteran's Memorial Hospital, Samuel Mahelona Memorial Hospital

Data Available: Transcribed reports e.g. Clinical Documents and Encounter Information (CCDs)



Kahuku Medical Center

Data Available: Transcribed reports e.g. Clinical Documents and Encounter Information (CCDs)



Rehab Hospital of the Pacific

Data Available: Transcribed reports e.g. Clinical Documents and Encounter Information (CCDs)



Molokai Community Health Center

Data Available: Transcribed reports e.g. Clinical Documents and Encounter Information (CCDs)

Finding Data in the CHR

MISCELLANEOUS

Medication History

Data Available: Insurance authorized, ambulatory medication history filled across the **United States** for the last 12 months

You must FIRST click this blue button to query and retrieve the records for a one year look back, available once every 24 hours

Facesheets - Admission/Discharge/Transfer (ADT) Information:

This is accessible in the top bar in all tabs

- Kapiolani Medical Center for Women & Children, Pali Momi Medical Center, Straub Clinic & Hospital, Wilcox Medical Center
- The Queen's Medical Center, The Queen's Medical Center – West, North Hawaii Community Hospital, Molokai General Hospital
- Kuakini Medical Center
- Castle Medical Center
- Hilo Benioff Medical Center, Honokaa Hospital, Kau Hospital
- Maui Memorial Medical Center, Kula Hospital, Lanai Community Hospital, Maui Outpatient Clinic
- Kauai Veteran's Memorial Hospital, Samuel Mahelona Memorial Hospital
- Kahuku Medical Center,
- Rehabilitation Hospital of the Pacific
- Molokai Community Health Center
- Hawaii Diagnostic Radiology Services
- Clinical Laboratories of Hawaii & PPPL

Demographic Information Only (No ADTs):

- All Facilities included in Facesheets
- Department of Defense
- Veteran's Administration
- Diagnostic Laboratory Services & HPL
- Kaiser Health Systems
- The Cancer Center of Hawaii

Community Health Record (CHR) Tip Sheet

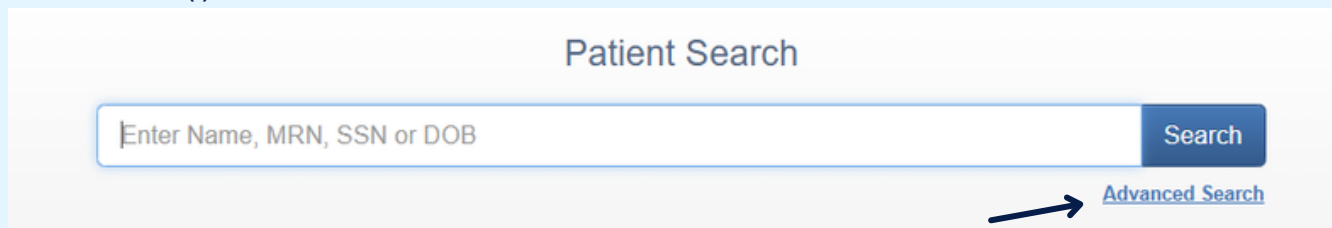
 **HHIE Website URL:** <https://www.hawaiihiie.org>

 **(CHR) Health eNet Portal URL:** <https://chr.healthnet.org/ProAccess/loginHHIE>

 **YouTube Training Video:** <https://www.youtube.com/watch?v=NabdwsRpZKM>

Patient Search

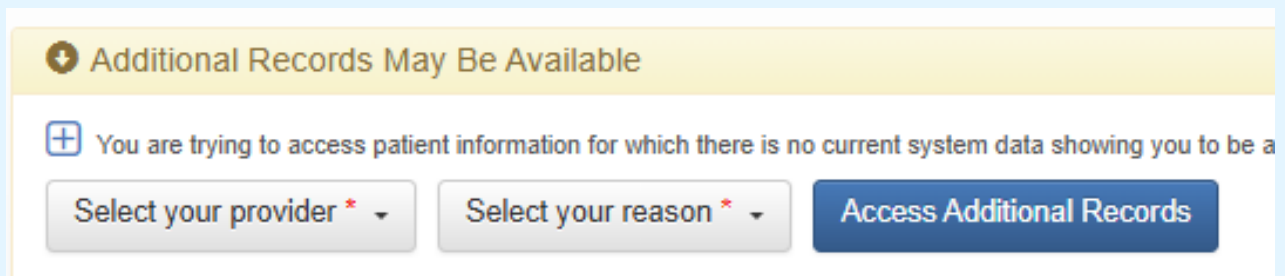
- Search for patients using Name and/or Date of Birth.
- Use Advanced Search for more specific results by entering multiple patient identifiers.
 - Advanced Search is especially helpful for: Hyphenated names, Names containing okinas (')



The image shows a 'Patient Search' form. It has a text input field with the placeholder 'Enter Name, MRN, SSN or DOB' and a blue 'Search' button. Below the input field, there is a link for 'Advanced Search' with an arrow pointing to it.

Access Additional Records

- "No records to display" does not necessarily mean no records are available.
- Access is based on the user's role and relationship to the patient.
- Providers are automatically associated with patients when they:
 - Order tests
 - Are copied on results
 - Author notes in the hospital
- All users must select a reason from the dropdown menu before performing an expanded search.



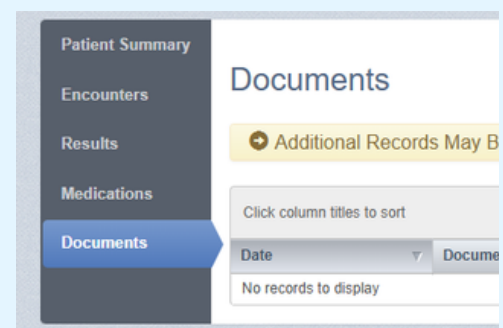
The image shows a yellow banner with a plus icon and the text 'Additional Records May Be Available'. Below the banner, there is a message: 'You are trying to access patient information for which there is no current system data showing you to be a'. Below this message, there are two dropdown menus: 'Select your provider *' and 'Select your reason *'. To the right of these dropdowns is a blue button labeled 'Access Additional Records'.

Documents Tab – Continuity of Care Documents (CCD)

- Select "Find External Documents" to search for CCDs from: Hawaii Pacific Health (HPH), Veterans Administration/Department of Defense (VA/DOD), Maui Health Systems, HHSC Kauai, Kaiser Permanente

A manual query is not required for these organizations:

- Molokai Community Health Center
- Rehabilitation Hospital of the Pacific



The image shows a 'Documents' interface. On the left, there is a sidebar with a list of tabs: 'Patient Summary', 'Encounters', 'Results', 'Medications', and 'Documents'. The 'Documents' tab is selected and highlighted in blue. To the right of the sidebar, there is a section titled 'Documents'. It contains a yellow banner with a plus icon and the text 'Additional Records May Be Available'. Below the banner, there is a message: 'Click column titles to sort'. Below this message, there is a table with two columns: 'Date' and 'Document'. The 'Date' column has a dropdown arrow. Below the table, there is a message: 'No records to display'.

Community Health Record (CHR) Tip Sheet continued

Results Tab

- View finalized results and electronically signed notes.
- Results can be filtered using checkboxes or the search field.

Transcription Reports

May include:

- History & Physicals
- Discharge Summaries
- ED Provider Notes
- Consult Notes
- Procedure Notes
- Operative Reports
- Hospitalist Progress Notes
- Orthopedic Progress Notes
- Available from: Queen's Health Systems, Castle Medical Center, HHSC East (Hilo Benioff Medical Center), HHSC West (Kona Medical Center and Kohala Hospital)

Notes:

- Elation EHR currently shares limited provider notes.
- Queen's Health Systems and Kona Community Hospital provide downloadable PDF links for transcription reports.

Lab Results

- Queen's Labs are labeled DLS.
- HPH Labs are available in the Results Tab.
- Maui Health Systems Labs are labeled Clinical Labs.

Data Gap:

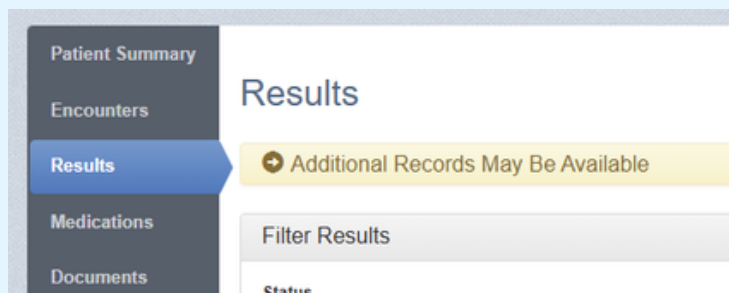
- Hilo Medical Center lab results may not appear in this section- Some results may be available within Transcribed Reports.

Pathology Reports

- HPH Pathology
- PPPL
- HPL

Radiology Imaging Reports

- Available from: Queen's Health Systems, HHSC East, HHSC West, Castle Medical Center, Hawaii Diagnostic Radiology
- Cardiac Studies: EKG, Echocardiogram (ECHO), Stress Test
- HHSC East EKG and Echo reports are labeled "RAD."



Community Health Record (CHR) Tip Sheet continued

Profile & Face Sheets

Provides access to:

- Patient Demographics
- Encounter Face Sheets

Face Sheets Include:

- Patient demographics
- Visit Summaries
- ICD-10 codes related to the encounter
- Insurance Information
- Face Sheets Can Be: Downloaded, Printed, Attached to an EHR

Create Care Summary

Profile & Face Sheets

Tip: Face Sheets provide a quick snapshot of how, where, and why a patient has accessed care across participating organizations.

Medication Tab

Used to view:

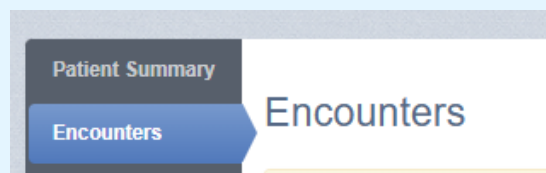
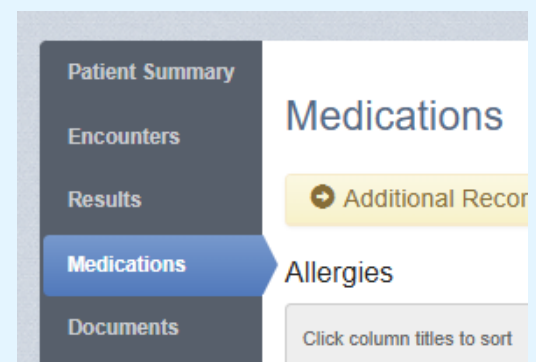
- Reported allergies
- Medication fill history
- Medication compliance alerts

Important Notes:

- HHIE recommends running medication history queries first.
- Queries may take 1–3 minutes to complete.
- Users can continue working or search another patient while the query runs.

Medication history includes up to 12 months of prescription fill data across the United States.

Each patient may only be queried once every 24 hours.



Encounters

Problem List

- Displays problems identified through source ADT feeds and associated ICD-10 codes.
- "No records to display" means no ICD-10 code data was received from contributing organizations. It does not mean the patient has no medical problems.

Encounter History

- Displays a history of encounters shared by CHR data contributors.
- Click on an encounter to view studies completed during that visit.
- Exception: HPH and Maui Health Systems encounters do not display studies.
- VA/DOD and Kaiser Permanente do not currently share encounter data through ADT feeds.